
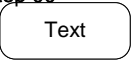












<b>Version</b>	<b>Description</b>	<b>Author</b>	<b>Date</b>
0.01	First draft based on AWG Consultation Documentation	MHHS Programme	23/09/2021
0.02	Updates following Design Team Reviews	MHHS Programme	04/11/2021
0.04	Further Revisions following Design Team Review	MHHS Design Team	02/03/2022
0.05	Ready for WG Review	MHHS Design Team	07/03/22
0.07	Published to WG2	MHHS Design Team	13/03/22
0.08	Updated following feedback in WG 2	MHHS Design Team	22/03/22
1.00	Issued for BPWRG Review	MHHS Design Team	31/03/22
2.00	Issued for BPWRG Review / DAG Review	MHHS Design Team	11/05/22
3.00	Issued for T4 Review	MHHS Design Team	05/08/22
3.5	Issued for Industry Review	MHHS Design Team	14/10/22
4.0	Baselined DAG Approval	MHHS Design Team	31/10/22
4.5	issued for M5 Work Off Plan assurance review	MHHS Design Team	16/12/22
4.6	Issued for M5 Work Off Plan Approval	MHHS Design Team	20/01/23
4.7	Updated with BPRWG feedback	MHHS Design Team	31/01/23
5.0	DAG Baseline	MHHS Design Team	16/02/2023
5.1	MHHS-DIN-64, MHHS-DIN-95, MHHS-DIN-31	MHHS Design Team	03/04/2023
5.2	MHHS-DIN-100, MHHS-DIN-369, MHHS-DIN-338	MHHS Design Team	20/06/2023
5.3	MHHS-DIN-605, MHHS-DIN-630	MHHS Design Team	27/09/2023



Item	Description
	Process
Step.00 	Task
	Decision gateway
	Initiate multiple steps
	Collapsed sub-process
	Message
	Start BPM
	End BPM
	Sequence flow – Black = Process Step / Blue = DIP Output
	Message flow - Orange = 3 <sup>rd</sup> Party / Red = TBD

MHSP-BP-002 – Change of Service – Metering Service – v5.3

**Business Process Description**  
This BPM diagram describes the 'Change of Metering Service' Business Process. For a detailed description of each step in the BPM, please refer to the accompanying Business Process Descriptions [BPD] document for this Business Process.

**Actors**  
Supplier (Prospective/Incumbent)  
Registration Service  
Data Integration Platform  
New Metering Service (MSS, MSA, UMSO)  
Old Metering Service (MSS, MSA, UMSO)  
New/Existing Data Service (SDS, ADS, UMSDS)  
Supplier (Outgoing)  
LDSO  
EES

**MHHS Interfaces**  
MHHS-IF-031 Supplier Service Appointment Request  
MHHS-IF-032 Reg. Serv. Response to Supplier Service App Request  
MHHS-IF-033 Registration Service Request for Service Appointment  
MHHS-IF-034 Service Provider Response to Appointment Request  
MHHS-IF-035 Registration Service Appointment Status Notification  
MHHS-IF-036 Reg. Serv. Notification of Service App. & Supporting Info  
MHHS-IF-037 Registration Service Notification of Service De-Appointment  
MHHS-IF-038 Customer Direct Contract Advisory  
MHHS-IF-039 Customer Direct Contract Advisory Response

**Publication List**  
PUB-031 Supplier Service Appointment Request  
PUB-032 Reg. Serv. Response to Supplier Service App Request  
PUB-033 Registration Service Request for Service Appointment  
PUB-034 Service Provider Response to Appointment Request  
PUB-035 Registration Service Appointment Status Notification  
PUB-036 Reg. Serv. Notification of Service App. & Supporting Info  
PUB-037 Registration Service Notification of Service De-Appointment  
PUB-038 Customer Direct Contract Advisory  
PUB-039 Customer Direct Contract Advisory Response

**BPM included as part of the process**  
MHSS-BP003-Change of Service – Data Service  
MHSS-BP003A-CSS/DCC Update

**BPM Entry**  
MHHS-BP001-Change of Supply  
MHSS-BP007-Disconnection  
MHSS-BP011-Change of Market Segment

**Exit BPM**  
MHSS-BP004-Data Collection

